

Implementing a virtual card program can significantly enhance payment efficiency, improve security, and streamline expense management.

However, several considerations and dependencies must be addressed to ensure a successful rollout and ongoing operation.



Technology Integrations

Discuss integrations with your banking partner, TMC and any booking tools that you may want to use for virtual card expenses. **Understanding any limitations early on** can help set realistic expectations among key stakeholders.

Determine what data is needed for mapping. This will be the information you want your bank to pass on to third-party providers and your TMC. Some examples would be employee ID, purpose of trip, cost center, project number or department number.



Policy Development

Decide how, if at all, using virtual cards could **impact your travel and expense policy**.

Engage finance on the reconciliation process.

Will travelers be required to submit invoice copies for virtual cards?
Will they even need to go through the expense process?



Implementation and Deployment

Consider **card tolerance settings** – what percentage or currency amount should be allowed above the room rate?

What charges will you allow for virtual cards? Room, tax, resort fees, parking, Wi-Fi, incidentals?

How will you deploy your virtual card program? Will you initially use virtual cards for only non-employee travel or for certain markets or will you implement the new payment option for all travelers?

Want more information about virtual cards? Contact your program manager or visit bcdtravel.com/VPA.